

Terms & Conditions of Lucky Draw

SECTION A

Promotion Title - Ovomaltine Feel The Crunch (“Promotion”)

Promotion Period - 01st March 2026 00:00 to 30th April 2026 23:59

Coverage - Singapore

Promotion Organizers - FOCUS NETWORK AGENCIES (S) PTE LTD. (“FNA”)

1. ELIGIBILITY

- This Promotion is open to all Singapore citizens, Singapore permanent residents or Singapore residents (with valid student pass, employment pass, work permit, or long-term visit pass and with valid Singapore mailing address) aged 18 years old and above.
- All employees of FOCUS NETWORK AGENCIES (S) PTE LTD, its affiliates, subsidiaries, distributors, alliance partners, advertising, promotions and third-party agencies, and their relatives up to the second degree of consanguinity and affinity are disqualified from joining this Promotion.

2. PRIZE DETAILS

A total of 3 winners will be selected throughout this Promotion. The following Prizes have been allocated for this Promotion.

No.	Prizes
1 st Prize	1X Dyson Purifier
2 nd Prize	1X Dyson Airwrap
3 rd Prize	1X Nintendo Switch 2

All prizes are subject to their own terms and conditions and availability as determined by the respective prize provider.

^Prize value is based on the estimated retail price at the time of drafting and may vary.

3. INFORMATION RELATING TO PARTICIPATING PRODUCTS, WINNER SELECTION AND GOVERNING LAW

Products: Ovomaltine Crunchy Cream Spread 380g, Ovomaltine Crunchy Cream Spread 680g , Ovomaltine Schokolade Tafel Noir 100g, Ovomaltine Chocolate 100g, Ovomaltine Crunchy Biscuit 250g, Ovomaltine Rocks 170g, Ovo Minis 90g, Ovomaltine Petit Beurre 145g and Ovomaltine Petit Beurre Noir 145g from participating retailers* and imported by FOCUS NETWORK AGENCIES (S) PTE LTD., 103, Defu Lane 10, #06-01, FNA Group Building Singapore 539223. Please check that “FOCUS NETWORK AGENCIES (S) PTE LTD..” is indicated as the importer on product packaging to ensure eligibility for this Promotion.

Participating Retailers: FairPrice, FairPrice Finest, FairPrice Xtra ,FairPrice Online, Cold Storage Online, Cold Storage, CS Fresh, Jasons Deli, Giant, Sheng Siong, Redmart, Mustafa, Metro, OG Department Store, The Cocoa Trees (excluding Changi Airport outlets) and Cocoa Pods.

Website: www.fnacampaigns.com

Date, time and place of Winner Selection: 04th May 2026, 10am at SMSdome located at 47 Jalan Pemimpin, Halcyon 2 #03-01, Singapore 577200.

Date of Winner Announcement: 11th May 2026

Site of Winner Announcement: Website

Governing Law: Singapore

SECTION B

4. HOW TO JOIN AND RULES OF ENTRY

Step 1: Purchase SGD 15 worth of any of the products as specified in Section A3 from any of the stores as specified in Section A in a single receipt. Each valid receipt entitles participants to only one chance to participate in the Promotion. Participants may submit multiple receipts for multiple chances, as long as each entry meets the requirements of these terms and conditions. The following information must be printed/ indicated clearly on the receipt/proof of purchase:

- a. The name of the store where the products were purchased
- b. Date of purchase (purchases made before or after the Promotion period as specified in Section A will not be accepted)
- c. Quantity and description of the products purchased; and
- d. Receipt number

Step 2: To participate, please visit www.fnacampaigns.com and submit your entry between 01st March 2026 and 30th April 2026. Eligible purchases are defined as purchases made in a single receipt between 01st March 2026 and 30th April 2026.

Participants may earn Lucky Draw chances as follows:

Receipt Submission: Submit a valid receipt of at least SGD 15 to receive ONE Lucky Draw chance.

Step 3: At the end of the Promotion, winners will be selected at random. See Section B, Paragraph 5 Below.

- FNA reserves the right to determine the suitability of the entries at its sole and absolute discretion, and to disqualify any entries it determines to be incomplete, ineligible, or inappropriate for any reasons.
- If any winner is subsequently discovered to be ineligible to participate in the Promotion or to receive a Prize, FNA reserves the right to (i) forfeit or withdraw the Prize at any time; or (ii) (where such Prize has been redeemed) claw-back the Prize or require the relevant participant to repay to or compensate Ferrero the value of the Prize at any time. No person shall be entitled to any payment or compensation from Ferrero should the Prize be forfeited or withdrawn, if the Prize is reclaimed by FNA, or if a winner is asked to repay to or compensate Ferrero the value of the Prize for whatsoever reasons.
- FNA is not responsible for technical, hardware or software malfunctions, lost or unavailable network connections, undeliverable email, or failed, incorrect, inaccurate, incomplete, garbled or delayed electronic communications, telephone, telephone line or other telephone, electronic device or network related problems or errors, whether caused by the sender or by any of the equipment or programming associated with or utilized in this Promotion, or by any human error which may occur in the processing of the entries in this Promotion. If, in the opinion of FNA, there is any suspected or actual evidence of tampering with any portion of this Promotion, or if technical difficulties compromise the integrity of this Promotion, FNA reserves the right to terminate this Promotion and determine a winner using all eligible entries received as of the date of termination or to modify this Promotion in a manner deemed appropriate by FNA.

The entries submitted must meet the following guidelines:

- a. Entries must respect the relevant Ovomaltine product, brand and logo.

- b. Each entry must be suitable for public display and posting. Entries must be dignified, modest and in good taste.
- c. The entries must not invade the privacy or other rights of any person, firm or entity, including, without limitation, any third-party trademarks or copyrights, nor portray FNA or FNA's brands or products in any way that might tend to subject any of them to public contempt, scandal, disrepute or ridicule.

FNA reserves the right to disqualify entries submitted that may contain content that is:

- a. defamatory or obscene;
- b. fraudulent, deceptive or misleading;
- c. otherwise, offensive or inappropriate; or
- d. not conforming or adhering to the mechanics of this Promotion.

5. WINNER SELECTION

- A. Selection of winners will be done at the end of this Promotion.
- B. Winners will be selected at random on the date, time and place as specified in Section A3.
- C. Each participant can only win 1 (one) Prize under this Promotion.
- D. The list of winners (the initial of their First Name and Full Last Name with the last 4 digits of their mobile phone numbers) will be announced on the date as specified in Section A3 via the website as specified in Section A3.
- E. The winners will be informed by way of email within 1 week from such date. In the email, the winners are required to acknowledge.
- F. If the winners cannot be contacted or fail to provide the required details within 1 (one) week from e-mail date, they will automatically be disqualified, and FNA reserves the right at its sole discretion to choose another winner.
- G. Winners shall be responsible for any (if any) additional costs, duties, taxes and/or other incidental expenses which may be incurred as a result of and/or related to the winners' claiming and/or acceptance of the prize.
- H. No substitution or transfer of prize shall be permitted except at the option of FNA. FNA reserves the right to substitute a prize for equal value in place of advertised prizes that are unavailable.
- I. Acceptance of a prize constitutes permission to use the winner's last name and/or likeness for advertising of the Promotion without further notice or compensation, unless prohibited by law.
- J. The outcome of the selection of winners is final and no correspondences will be entertained.
- K. FNA hereby expressly disclaims from making any warranty in respect of the functions, specifications, quality of the Prizes and is in no way liable for any loss, damage, costs or expense of any nature (if any) arising thereof. All claims relating to the Prizes (if any), including product warranty claims, shall be directed to the providers or suppliers of the Prizes.

7. PRIVACY POLICY

By participating in this Promotion, participants agree and consent to allow his/ her personal data being collected, processed and used by FNA and/or its affiliates, partners and promotion agencies for the purpose of this Promotion and in accordance with the Personal Data Protection Act 2012 ("PDPA"). Participants also confirm that all data provided is true and accurate to the best of his/ her knowledge.

FNA and/or its affiliates, subsidiaries, partners and promotion agencies will collect each

participant's personal information for the purpose of administering the Promotion, including notifying and verifying successful participants, and announcing their names and last 4 digits of their mobile phone numbers on the website specified in Section A3. Personal information may be disclosed to authorized third parties in administration of this Promotion on behalf of FNA and/or its affiliates, subsidiaries, partners and Promotion agencies.

Participants also consent to photographs and videos being taken of them during their collection of prizes and to the publication of the photographs and videos for advertising, promotional and marketing purposes.

Any information and/or personal data which the participant will provide, or which is otherwise gathered in the context of this Promotion, will be used by FNA and/or its affiliates, partners and promotion agencies in compliance with the applicable legislation. This means, in particular, that any Personal Data processing carried out by FNA and/or its affiliates, partners and promotion agencies will respect the principles of lawfulness, fairness, transparency, purpose limitation, storage limitation, data minimization, accuracy, integrity and confidentiality.

8. GOVERNING LAW

This Promotion shall in all respects be governed by the laws of the country as specified in Section A3. However, it shall be the participant's sole responsibility and obligation to ensure that he/she complies with and does not contravene any laws to which he/she may be personally subjected to.

Should there be any questions regarding this Promotion, you can reach us at enquiries@fnagroup.com.sg.