

Tempo Dec Promotion Campaign Terms & Conditions

Tempo Dec Promotion Campaign (“**Promo**”) is organized by Vinda Singapore Pte Ltd (“**Organizer**”). By participating in this Promo, participants acknowledge that they have read, understood, and unconditionally agree to comply with and abide by these Terms and Conditions. The decisions of the Organizer for all matters relating to the Promo shall be final and binding in all respects.

The promotion comprises of a Tempo Blind Box (“the mechanic”), where participants must purchase min. \$15 or \$25 (depending on retailer) worth of Tempo participating products in a single receipt between 5 DEC 2025 to 31 DEC 2025 to stand a chance to win prizes. Redemption period ends on 31 DEC 2025.

Participants may redeem their Tempo Blind Box prizes via this link below. Please read the terms carefully.

<https://tempodec.vindasgcampaign.com/>

A. ELIGIBILITY

1. This promotion is open to all Singapore Citizens, permanent residents, work permit holders, and is valid in Singapore only.
2. Any employees of the Organizer, (or any of its group undertakings, distributors and its agencies who are directly connected with the creation and administration of this Promo), and immediate families (spouses, and parents, siblings, children and each of their spouses and household members) are excluded from entering this Promo.
3. Each winning participant shall only be entitled to one prize. For the avoidance of doubt, there shall not be more than one winner for each serial number that is attached to every card.
4. Please note that while we want to encourage you to participate and enjoy the benefits of the Promo we believe in responsible consumption of our products. Please do not purchase more product than you can reasonably use or consume just to participate in this Promo.

B. DURATION

1. Tempo Dec Promotion Campaign Promo Period: This Promo begins on 5 DEC 2025 at 12:00 A.M. and ends on 31 DEC 2025 at 11:59 P.M, or while stocks lasts.
2. The Organizer’s computer will be the official clock of the Promo. Any entries received before or after any respective Promo Period will not be valid and will not be entered into this Promo.

3. The Organizer reserves the right to reject any entries or receipts that are past the official campaign duration, or has passed the official date of submission.

C. HOW TO PARTICIPATE

1. To qualify, participants need to purchase minimum \$15 of participating products in a single receipt between 5 DEC 2025 to 31 DEC 2025. Redemption period ends on 31 DEC 2025. To enter, scan the QR code found on the Bronze/Silver/Gold card in the Tempo Blind Box and access the website at <https://tempodec.vindasgcampaign.com/>
2. Fill up the corresponding fields in the participation form.
3. Participating retailers are FairPrice, Cold Storage, Vinda official store in Shopee, Vinda official store in Lazda, Redmart, Tik Tok Shop.
4. Prizes won will be notified via email/call/sms. In the event the potential winner does not respond to the initial contact within 7 working days, the organizer reserves the right to disqualify the winner. If a winner is disqualified, the Organizer reserves the right to return the Prize to the Promotion Prize pool

Participating Products are as follows:

Product Type

Tempo Petit Hanky (SCP) Neutral 20x18x7's
TEMPO PETIT PROTECT (18x7s)x20
Tempo Petit Hanky (SCP) Applewood 20x18x7s
TEMPO PETIT HANKY BLUEBELL (18X7S)x20
TEMPO PETIT HANKY PEAR BLOSSOM (18X7S)x20
(NEW) TEMPO PETIT HANKY SAKURA (18x7s)x20
TEMPO 4PLY PETIT HANKY JASMINE (18x7s)x20
TEMPO SOFT PACK 4PLY - NEUTRAL (4x90s)x10
TEMPO 4PLY SOFTPACK BLUEBELL (4x90S)x10
(NEW) TEMPO 4PLY SOFTPACK SAKURA (4x90s)x10
TEMPO SOFTPACK PEAR BLOSSOM (4X90S)x10
TEMPO SOFTPACK 4PLY - PEACH (4x90s)x10
(NEW) TEMPO SAKURA BOX 3PLY (4x86S)x16
TEMPO NEUTRAL BOX TISSUE (4x86S)x16
TEMPO PRESTIGE TOIPA 4PLY NEUTRAL 6x10R
TEMPO TOIPA (SCP) APPLEWOOD 6x10R
TEMPO PRESTIGE TOIPA 4PLY BLUEBELL 6x10R
(NEW) TEMPO PRESTIGE TOI 4PLY SAKURA 6x10R
TEMPO PRESTIGE TOIPA 4PLY PEAR BLOSSOM 6x10R
TEMPO PRESTIGE TOIPA 4PLY PEACH 6x10R
TEMPO TOIPA 3PLY JASMINE 10R
TEMPO PROTECT DISINFECTANT WET WIPES (30x10s)x4
TEMPO PROTECT MINI WET WIPES ((6x8S)x10)x3
TEMPO ICY COOLING WET WIPES HONEY LEMON (30x10S)x4
Tempo Protect Disinfecting Wet Wipes (45sx10)x2
Tempo Super Absorbent Multi-Purpose Kitchen Towel Roll (4x120s)x4
Tempo Super Absorbent Multi-Purpose Kitchen Towel Interfold (3x60s)x12

6. Internet access, a unique valid email address, and other expenses in relation to the participation shall be borne by the participant at own expense.

D. PRIZES

1. The Prizes are as follows:

Prize	No. of Winners
Sephora \$30 e-gift card	235
Our Second Nature \$100 e-gift card	40

Prize	No. of Winners
1 pair of SPA Opulence package at The Fullerton Hotel (60 mins spa treatment of their choice and 1 set of The Courtyard's signature Traditional Afternoon Tea)	10

2. All Prizes are tax-free, non-transferrable and non-convertible to cash. Any pictures of Prizes depicted on the press ads/posters/digital materials etc. are only representative and actual Prizes may vary from depictions.
3. All potential winners must go through the verification process to be conducted by the fulfilment agency and must submit relevant documents as requested by the Organizer/Promo's requirements before he or she can be awarded the Prize. All decisions made by the Organizer shall be deemed final.
4. Verification process and requirements:
 - i. Potential winners may receive a verification phone call/email from an authorized representative. Potential winners will be asked to send a clear image of the winning receipt showing the receipt number used to enter the Promo.
 - ii. Other details submitted by the winner, including, but not limited to, signed copies valid identification card or passport, written consent from legal guardian/custodian (if needed), email account, will be validated by a representative of the Organizer.
 - iii. All prizes will be collected by the winners upon complete verification.
5. The Organizer reserves the right, at any time, to verify the validity of entries and participants (including an participant's identity, age, place of residence and social media presence) and reserves the right, in its sole discretion, to disqualify any individual who the Organizer has reason to believe has breached any of these Terms and Conditions, tampered with the entry process, engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promo. Errors and omissions may be accepted at the Organizer's discretion. Failure by Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.
6. Participants must complete their details using their legal name stated on valid identification card or passport. Organizer reserves the right to disqualify any participant who uses multiple names or email addresses and to require them to

return any Prize they may have won. Organizer will verify the eligibility of participants. Organizer will require such information as it considers reasonably necessary for this purpose and a Prize may be withheld unless and until the Organizer is satisfied with the verification.

7. Promo Winner Selection: During the Promo Period “winning moments” (days, hours, minutes, seconds) will be verified by an independent verification service. Winners’ notification period and redemption period will be from 12 Jan 2026 to 9 Feb 2026.
8. Prizes Fulfilment: Where Winners have won a prize, the Organizer will endeavour to fulfil the Prizes from 12 Jan 2026 to 9 Feb 2026. If for any reason a Prize or Prizes cannot be fulfilled within this timeframe, the Organizer will contact the winners who will be given the choice of either waiting for their winning Prize or accepting a specified alternative Prize which will be of equal value.
9. In the event that a Winner of any Prize is not contacted on their Prize collection after 5 working days, the Winner will have a further 30 days from participation date to inform the Organizer by emailing **support.contest@smsdome.com**. In the event that the winner does not inform the Organizer within this time frame, the Organizer will reserve the right to not reissue the Prize at their sole discretion.
10. Following the end of the Promo Period, in the event of any unclaimed or un-won Prizes, the Organizer reserves the right to conduct a random draw for all non-winning participants from the initial round. As this depends wholly on what Prizes will be given out during the initial round of the Promo, the number of Prizes that may be awarded by this second route is unknown. Any winner via this route will be notified via telephone call and/or email by 2026. Failure to respond in this manner may result in the winner being disqualified and Prize will not be given out.

E. LIABILITY & RESPONSIBILITY

1. In the event that the Promo is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, dishonesty, technical failures, or any other causes beyond the control of the Organizer which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promo, the Organizer reserves the right to disqualify any individual who tampers with the entry process or does not comply with these Terms & Conditions and to cancel, modify or suspend the Promo or invalidate any affected entries.
2. No responsibility can be taken for entries which are lost, delayed, corrupted, damaged, misdirected or incomplete or which cannot be delivered for any

technical, delivery or other reason. Proof of sending will not be accepted as proof of receipt. The Organizer does not guarantee continuous or secure access to the Promo web entry page.

3. Organizer together with any associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promo or accepting or using a Prize, except for any liability which cannot be excluded by law.
4. An entry must be made directly by the individual entering the Promo via their unique receipt number/email address. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries submitted by macros or other automated means together with entries which do not satisfy the requirements of these Terms & Conditions in full will be disqualified and will not be counted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that participant's entries into the Promo in a way that is not consistent with the rules of the Promo, that participant's entries will be disqualified and any Prize awarded will be withdrawn.
5. The Organizer will not be liable for any failure to comply with its obligations or any delay in performing its obligations within these terms and conditions. If an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God, or any other circumstances beyond the reasonable control of the Organizer.
6. The Organizer may refuse to award a Prize in the event of any participant's fraud, dishonesty, breach or non-entitlement under these Terms & Conditions or seek recovery of its value if a Prize has been awarded.
7. The Organizer collects personal information in order to conduct the Contest and may, for this purpose, disclose such information to third parties (located within and beyond Singapore), including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Singapore regulatory authorities. Entry is conditional on providing this information. The Organizer may, for an indefinite period, unless otherwise advised, use the information for promotional,

marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the participant. Participants should direct any request to opt out, access, update or correct information to the Organizer. All submissions become the property of the Organizer.

8. If any provisions of these Terms & Conditions are judged to be invalid, illegal or unenforceable, this will not affect or impact the continuation in full force and effect the remainder of the provisions.
9. By entering this Promo, you will be deemed to have agreed to be bound by these Terms & Conditions.

In the event of a discrepancy between these Terms & Conditions and the details in any promotional material, the details in the Terms & Conditions will prevail.

10. By entering the Promo, each participant agrees:

- i. to be bound by these Terms & Conditions and by all applicable laws and by the decisions of Organizer which shall be binding and final;
- ii. to waive any rights to claim ambiguity with respect to these Terms & Conditions
- iii. to waive all his or her rights to bring any claim, action or proceeding against any of the Released Parties in connection with the Promo; and
- iv. That all personal details submitted by each user must be accurate, complete and are subject to provision of proof upon request of the Organizer. Any inaccurate or incomplete information found in a submission will result in disqualification of the user
- v. That the Organizer has the sole discretion to disqualify any photograph or screenshot which may be obscene, profane, lewd, defamatory, threatening, harassing, libelous, deceptive, invasive of another's privacy, offensive or inappropriate in any manner whatsoever
- vi. That the Organizer reserve the right to change/modify terms and conditions and/or criteria of the Promo and/or the Prize for the Promo and/or the duration/timing of the Promo, at any time at their own discretion and without any prior notice and without assigning any reason
- vii. To grant the Organizer irrevocable consent in perpetuity to the use his/her and/or person involved's name, photographs, video submitted and/or taken during the Prize distribution in connection with the Promo, in any and all applications including but not limited to advertising, commercials, promotion, stories, text, articles and commercial exploitation, in any and

all media forms, including but not limited to radio, broadcast and television, newspapers and magazines at any time without the Participants' further knowledge or consent

- viii. Organizer shall not be responsible for any complaints regarding the quality of the prize. The manufacturer shall continue to be liable for the prizes, wherever applicable.
- ix. To forever and irrevocably agree to release, defend, indemnify and hold harmless each of the Released Parties from any and all claims, lawsuits, judgments, causes of action, proceedings, demands, fines, penalties, liability, costs and expenses (including, without limitation, reasonable outside attorneys' fees) that may arise in connection with:
 - i. the violation of any third-party privacy, personal, publicity or proprietary rights;
 - ii. typographical or printing errors in these Official Rules or any Promo materials;
 - iii. acceptance, attendance at, receipt, travel related to, participation in, delivery of, possession, defects in, use, nonuse, misuse, inability to use, loss, damage, destruction, negligence or wilful misconduct in connection with the use of a Prize (or any component thereof);
 - iv. any change in the prizing (or any components thereof) due to unavailability or due to reasons beyond the Released Parties control, including but not limited to by reason of any acts of God, any action(s), regulation(s), order(s) or request(s) by any governmental or quasi- governmental entity (whether or not such action(s), regulation(s), order(s) or request(s) prove(s) to be invalid), equipment failure, threatened or actual terrorist acts, earthquake, war, fire, flood, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, insurrection, riot or any other cause beyond any of the Released Parties' control, or as otherwise permitted in these Terms & Conditions Rules;
 - v. any interruptions in or postponement, cancellation or modification of the Promo;
 - vi. human error;

- vii. incorrect or inaccurate transcription, receipt or transmission of any part of any entry (including, without limitation, the registration information or any parts thereof);
 - viii. any technical malfunctions or unavailability of the Page or any telephone network, computer system, computer online system, mobile device, computer timing and/or dating mechanism, computer equipment, software, or Internet service provider, or mail service utilized by any of the Released Parties or by an Participant;
 - ix. interruption or inability to access the Promo, the Page or any other Promo related websites or any online service via the Internet due to hardware or software compatibility problems;
 - x. any damage to participant's (or any third person's) equipment used to access the Promo and/or its contents related to or resulting from any part of the Promo;
 - xi. any lost/delayed data transmissions, omissions, interruptions, defects, and/or any other errors or malfunctions;
 - xii. any late, lost, stolen, mutilated, misdirected, delayed, garbled, corrupted, destroyed, incomplete, undeliverable or damaged entries;
 - xiii. any wrongful, negligent, or unauthorized act or omission on the part of any of the Released Parties;
 - xiv. lost, late, stolen, misdirected, damaged or destroyed prize (or any element thereof);
 - xv. the negligence or wilful misconduct by Participant; and/or
 - xvi. violation on any rule, regulation, law regarding Covid-19 prevention and safety.
- x. Warranty: Without limiting the foregoing, everything regarding this Promo, including the Page and a Promo Prize and/or all Prize component(s), are provided "as is" without warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a purpose or non-infringement.

11. DISPUTES: Except where prohibited, participants agree that: a) any and all disputes, claims and causes of action arising out of or connected with this Promo or any Prize awarded shall be resolved individually, without resort to any form of class action; b) any and all claims, judgments and awards shall be

limited to actual out-of-pocket costs incurred, including costs associated with entering this Promo, but in no event attorneys' fees; and c) under no circumstances will participant be permitted to obtain awards for, and participant hereby waives all rights to claim, indirect, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased. Participants agree that the statute of limitations for asserting any claims shall be a period of one (1) year from the time the cause of action accrued, or the cause of action shall be forever barred.

12. Personal data of Participants will be collected as the company deems fit. The company shall reserve the rights to utilize the names and particulars of the participants for its own internal usage.
13. **WINNER WAIVER OF CLAIMS:** By accepting a Promo Prize, a winner agrees to voluntarily waive, release and relinquish any and all claims, damages, losses, expenses, remedies, demands, debts, obligations, causes of action and/or claims for relief (collectively "Claims") that a winner may have against the Released Parties and agrees to discharge, to indemnify and hold harmless the Released Parties from all Claims arising out of or relating to the Promo and/or a Promo Prize, including but not limited to Claims for bodily injury, personal injury, emotional distress, property damage, or death and/or dismemberment (collectively "Damages") occurring to a winner or others. In addition, by accepting a Prize, a winner agrees to be responsible to research the details about a Prize including any inherent dangers associated with a Prize and as a result agrees to accept personal responsibility for any such dangers and any resulting Damages.

CAUTION AND WARNING: ANY ATTEMPT TO DELIBERATELY DAMAGE ANY WEBSITE, THE PAGE, OR TO UNDERMINE THE LEGITIMATE OPERATION OF THIS PROMO IS A VIOLATION OF CRIMINAL AND CIVIL LAWS. SHOULD SUCH AN ATTEMPT BE MADE, THE SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES OR OTHER REMEDIES FROM ANY SUCH PERSON(S) RESPONSIBLE FOR THE ATTEMPT TO THE FULLEST EXTENT PERMITTED BY LAW.